

Hurricane Isaac Preparation Guide / 10 Point Plan

The latest track shows Hurricane Isaac to be a Category 1 storm that will track through the New Orleans area then N, NW all the way through northern LA. This will likely affect our clients in Hammond, Gonzales, Alexandria, Denham Springs, Houma, Prairieville, Alexandria, Opelousas, Morgan City, Monroe, LA and South and Eastern Mississippi. Here's Ten key recommendations:

- 1) Single section homes not lot set should have the air let out of the tires;
- 2) Homes should be moved closer to wind breaks if possible - but should avoid being set next to large trees;
- 3) Unsecured property should be moved inside or secured. Dead or untrimmed trees should be trimmed/removed;
- 4) Management should know the cell phone numbers of all employees. Land lines may be down and texting may be the best way to communicate;
- 5) If the main location loses power or has a catastrophic hit, there should be second location designated for a meeting place for all able-bodied employees;
- 6) Write the direct contact information down for your insurance company(s). Claims reported first tend to be adjusted first. Mobile's claims number is 800-458-4320;
- 7) Know the contact information for all key utility (electric, phone, data, water, computer service...) and other suppliers (fire, police,..);
- 8) Systematically power down and disconnect computer systems to prevent them being damaged by power surges;
- 9) Place a note on your website outlining what clients should do in the event you are shut down; and
- 10) Take a video of your property as it exists right now / pre -storm. Be sure to include all real property improvements, home inventory, as well as building contents.

Sincerely,
Kurt D. Kelley
President
Mobile Insurance
www.MobileAgency.com